



NEWS RELEASE

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JCRA begins oversight of Jersey's strengthened telecoms security framework

New powers and duties giving the Jersey Competition Regulatory Authority (JCRA) enhanced responsibilities for safeguarding the Island's critical communications networks and services have come into force.

The move follows recent amendments to the local telecoms law placing far greater emphasis on protecting against cyber attacks and resilience incidents. Recognising the potential impact any significant loss of service would have on consumers and business, the Government decided to follow the UK and other jurisdictions by introducing a strengthened telecoms security framework. With the final regulations coming into force on 1 June 2026, local telecoms providers must adopt new working practices, overseen, and if necessary enforced, by the JCRA.

Under the new framework, providers have several significant new duties. These include reporting the risk and occurrence of incidents affecting their networks and services, improving network design and operation, implementing comprehensive risk-management practices and applying rigorous third-party supplier standards. Providers will also have to adopt a new range of security measures designed to reflect best practice in security and resilience and demonstrate compliance to the JCRA.

JCRA Chief Executive Tim Ringsdore said:

“This is an important step for Jersey's telecoms industry. Recognising the critical role that communications play in the daily lives of islanders and in the operation of local businesses,

the Government has decided to increase security and resilience requirements. The JCRA has worked alongside Government colleagues to help ensure the new security measures are appropriate and proportionate for the Island. We plan to continue this approach now that our telecoms security powers and duties have begun. Islanders and local businesses need to trust that communications will be secure to use and available when they are needed—our team is looking forward to continuing working closely with telecoms providers to ensure this is the case.”

The JCRA will further engage with local providers to support the transition to the new regime, including the introduction of structured reporting tools and ongoing monitoring arrangements. The JCRA has also provided detailed guidance to ensure that providers understand their obligations and can implement the necessary measures effectively.

Ends

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NOTES TO EDITORS:

About the telecoms security framework

Following similar developments in the UK and elsewhere, the Government of Jersey has developed a new telecoms security framework to help ensure the Island’s communications networks and services are secure and reliable. The move recognises the vital role telecommunications play in the everyday lives of consumers and the productive operation of organisations, with any loss of critical networks and services, even for short periods, having potentially serious consequences.

The new telecoms security framework comprises underpinning legislation passed by the States Assembly in September 2024, additional detailed legal requirements (the Security Measures Order) for telecoms companies to adopt and guidance (the Code of Practice) explaining practical expectations. The Government has finalised the measures and guidance, they have passed through the States Assembly with the date of commencement set of 1 June 2026.

About the Jersey Competition Regulatory Authority:

The Authority was established under the Competition Regulatory Authority (Jersey) Law 2001. It is responsible for administering and enforcing the Competition (Jersey) Law 2005 and also regulates the telecoms and postal sectors and the Ports of Jersey.

The Authority strives to ensure that the markets work well for the benefit of all stakeholders, including Government, business, citizens and consumers facilitating best value, choice and access to high quality services.