



PORTS OF JERSEY

2025 - Q4
Quality of
Service Report

Punctuality of sailings



83.1% of sailings ran on time

13.5%

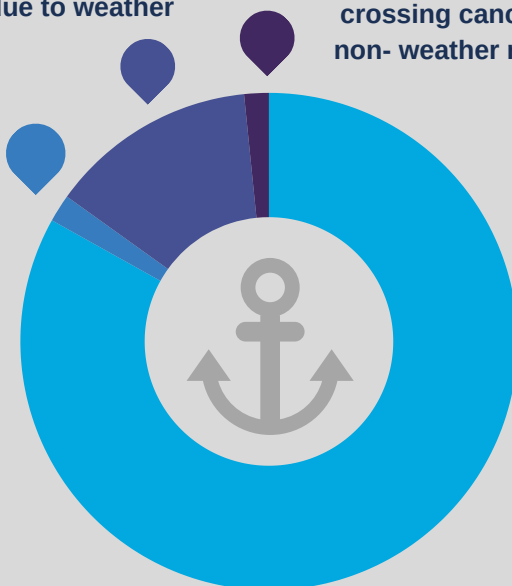
crossings cancelled
due to weather

1.6%

crossing cancelled
non- weather related

1.8%

percentage of
sailings subject to
a moderate or
material delay



83.1%
of sailings arrived on
time

Percentage based on sailing times



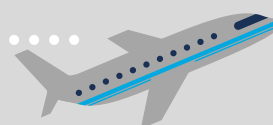
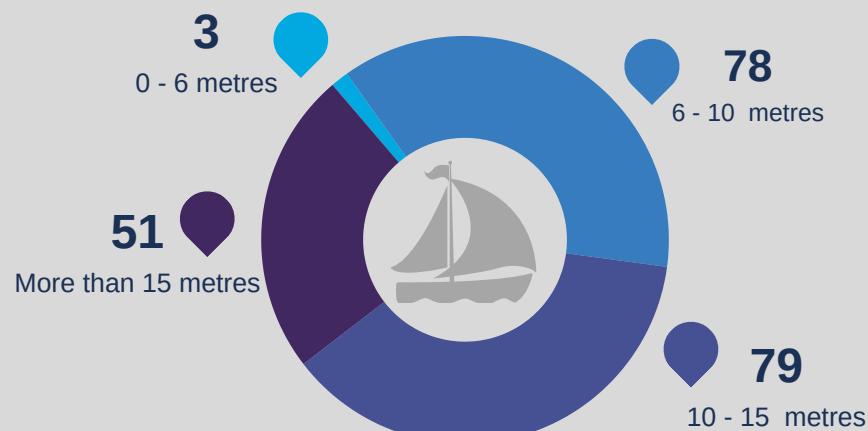
Review of Q4

504 sailings were scheduled with minimal delays or cancellations. Only a small percentage of sailings experienced moderate or material delays. Non-weather-related cancellations were low. Berth availability was at 100%.

Jersey Airport operated 3,858 commercial services, with 16.9% experiencing delays, often due to late inbound aircraft. Over 99.4% of air passengers cleared security in under 15 minutes.

Waiting lists for St Helier and Elizabeth Marinas

Number of boats on the waiting list, based on length



58% of flights arrived early

82%
arrived within
15 mins

Avg
15
mins late, if
delayed

Arriving flights

80%
departed within
15 mins

3,858
flights

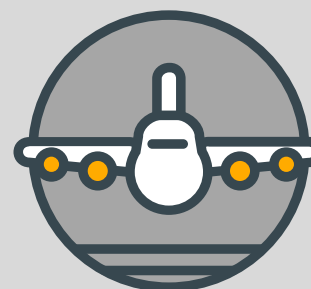
Departing flights

Flight punctuality to and from Jersey Airport

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

Delivered
within 20
minutes
83%



Delivered
within 45
minutes
97%

