



Case T-138

Wholesale Broadband Price Control: Case Opening Information Note

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Jersey Competition Regulatory Authority
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Information note

The Jersey Competition Regulatory Authority (the **Authority**) will be setting a price control for wholesale broadband access services.

The Telecoms Market Review Final Decision, issued on 16 July 2025, concluded that JT has significant market power (**SMP**) in the provision of wholesale access to the internet through its fibre network.¹ JT sells access to its network at the wholesale price to other operators (including its own retail division) who then provide broadband to their customers. The retail price for the end service to customers is then set by their choice of operator.

In the Final Decision, the continuation of a cost-based wholesale price control was confirmed as a remedy to address JT's SMP and it will be set to:

- promote effective competition at the retail level; and
- provide JT, the licensed operator with SMP, the opportunity to recover its efficiently incurred costs including an appropriate return on investment.

The case will also consider broadband line only.²

The price control will be a renewal of the existing control that was set in 2021 and which expires on 30 September 2026.³ The table below provides an indicative overview of the timetable for the price control. As a starting point, the Authority will be reaching out to key stakeholders to brief them on the project and will be issuing information requests to support the review. If there are any queries on this case, please contact robin.hogge@jcra.je.

Table: Indicative milestones for the price control

Milestone	Date
Case Opening Statement Information Note Published	July 2025
Call for Information meetings/engagement	Q3 2025
Draft Decision	Q1 2026
Draft Decision closes	6 weeks after issue
Final Decision and Initial Notice approved	Q2 2026
Initial Notice representation window closes	29 days after issue
Final Notice	Q3 2026

¹ See: [T-083 - Telecoms Market Review](#)

² Currently the technical configuration of wholesale broadband is based on JT's network and related systems, these currently require a landline service (Wholesale Line Rental) to be simultaneously provisioned and linked to the broadband service.

³ See: [T-011 - Wholesale Broadband Access Services: Price Review](#)

Final Notice appeal window closes	29 days after issue
New control comes into effect	1 Oct 2026