



PORTS OF JERSEY

2025 - Q2
Quality of
Service Report

Punctuality of sailings



95% of sailings arrived on time

0.3%

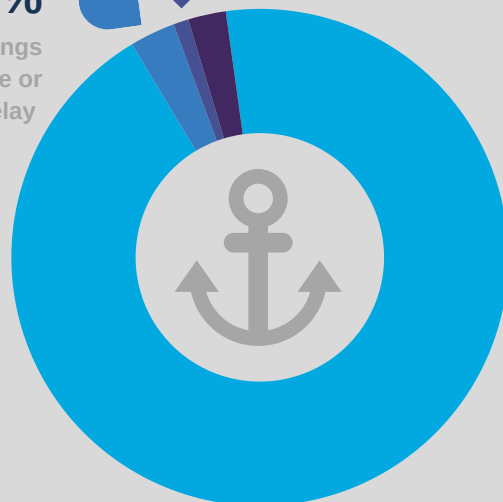
crossings cancelled
due to weather

2.2%

crossing cancelled
non- weather related

2.5%

percentage of sailings
subject to a moderate or
material delay



95%
of sailings arrived on
time

Percentage based on arrival times

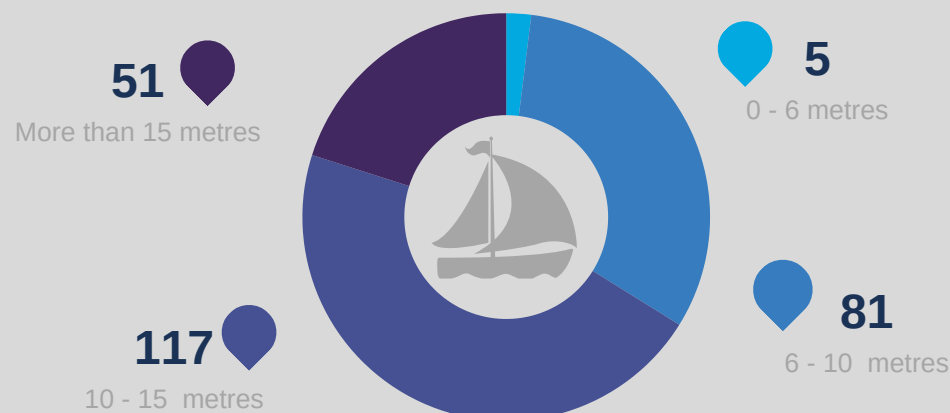


Review of Q2

273 sailings were operated with minimal delays or cancellations. Only a small percentage of sailings experienced moderate or material delays. Non-weather-related cancellations were low. Berth availability was at 100%.

Jersey Airport operated 4,305 commercial services, with 26.7% experiencing delays, often due to late inbound aircraft. Over 99% of air passengers cleared security in under 15 minutes.

Waiting lists for St Helier and Elizabeth Marinas



Number of boats on the waiting list, based on length



46% of flights arrived early

71%
arrived within
15 mins

71%
departed within
15 mins

Avg
21
mins late, if
delayed

Arriving flights

Departing flights

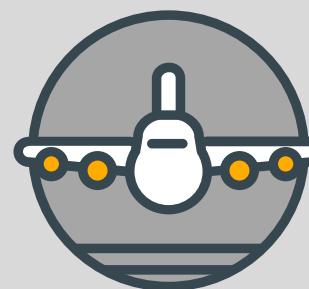
4,305
flights

Flight punctuality to and from Jersey Airport

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

Delivered
within 20
minutes
77.4%



Delivered
within 45
minutes
99.4%

