



# T-062 Telecoms Security

Information Note: commencement of security duties and  
initial compliance engagement programme

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# 1 Overview and summary

- 1.1 The Government of Jersey (the **Government**) has introduced a telecoms security framework with the aim of improving the security and reliability of Jersey's vital communications networks and services. Following Orders being made by the Minister on 19 March 2026, the new framework will fully commence on 1 June 2026.
- 1.2 On this date, the Jersey Competition Regulatory Authority (the **JCRA**) will begin its new operational telecoms security duties. Among these is a responsibility for seeking to ensure local telecoms providers comply with their legal obligations under the telecoms security framework, which include demonstrating compliance with a detailed range of security measures.
- 1.3 The Government has issued guidance explaining how telecoms providers required to demonstrate compliance with these security measures can achieve this and establishing dates by when compliance should be achieved. Following a consultation on its draft guidance, the Government has decided to adjust the first date for demonstrating compliance from March 2027 to August 2028.
- 1.4 The JCRA has issued guidance to explain how it will carry out its operational telecoms security functions, which includes a compliance monitoring framework. In view of the Government's change in its date for needing to demonstrate compliance, the JCRA is adjusting this framework to include an initial compliance engagement programme that will be in operation between June 2026 and July 2027.
- 1.5 This non-statutory Information Note sets out the context for the initial compliance engagement programme and outlines its constituent processes. Its purpose is to bring these processes to the attention of local telecoms providers expected to participate in the programme and to explain to the wider community how the JCRA will seek to ensure that the telecoms networks and services it relies on is secured.

## 2 Introduction and background

### Introduction

- 2.1 The Government has amended the Telecommunication (Jersey) Law 2002 (the **Law**) to include a telecoms security framework with the aim of improving the security and reliability of Jersey’s vital communications networks and services. This framework introduced new security duties that local providers of telecoms networks and services (the **Providers**) must take to improve the security and reliability of their networks and services and to report the risk and occurrence of security compromises.
- 2.2 The framework also gives the JCRA a legal responsibility for seeking to ensure Providers comply with their security duties, which commence on 1 June 2026. This document is a non-statutory Information Note issued to explain the JCRA’s plans for monitoring compliance during the initial period following this date. This section introduces the document and provides background. It contains the following subsections.
- Introduction
  - Background
  - Legal and regulatory context
  - Planned process and timetable

### Background

- 2.3 The telecoms security framework has been introduced in two stages, with amendments to the Law made in September 2024<sup>1</sup> and Orders made by the Minister in March 2026 to commence certain specific security duties.<sup>2</sup>
- 2.4 Under the Telecommunications (Security Measures) (Jersey) Order 2026 (the **Security Measures Order**), the Government has established certain technical standards that Providers within scope of this order must achieve. The Government has also issued guidance to explain measures Providers can take to demonstrate compliance (the **Code of Practice**).<sup>3</sup> This divides the measures into three tranches, and establishes dates by when compliance against each must be achieved.
- 2.5 Under the Law as amended, the JCRA received new legal powers and duties, with its intended approach to associated operational telecoms security functions set out in guidance (the **Procedural Guidance**).<sup>4</sup> Following consultation this was published on 09 April 2026 and includes

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<sup>1</sup> Government of Jersey: Telecommunications (Jersey) Law Amendment Regulations 2024—see [here](#) for more information.

<sup>2</sup> Government of Jersey: Telecommunications (Security Measures) (Jersey) Order 2026—see [here](#) and Telecommunications Law Amendment (Jersey) Commencement No. 2 Order 2026—see [here](#).

<sup>3</sup> States Assembly: Security Measures Code of Practice—see [here](#) for more information.

<sup>4</sup> JCRA: T-062 Telecoms Security—see [here](#) for more information.

a description of processes intended to monitor the compliance of certain telecoms providers with technical measures contained in the Code of Practice.

- 2.6 Following consultation on a Draft Code of Practice,<sup>5</sup> the Government decided to adjust the date for Providers to demonstrate compliance with the first set of technical measures from March 2027 to August 2028. To accommodate this, the JCRA expects to start its formal compliance monitoring framework—as described in the Procedural Guidance—in July 2027.
- 2.7 During the intervening period (June 2026-July 2027), the JCRA intends to engage with Providers to ensure understanding of its Code of Practice compliance monitoring framework and gain information on plans by Providers to achieve compliance. Section 3 of this document explains the activities and expectations for this period.

## Commencement of other security duties

- 2.8 Providers should be aware that their security duties apply from 1 June 2026, including the requirement to report the risk and occurrence of security compromises. The Procedural Guidance contains information on these legal obligations and the relevant JCRA compliance and enforcement processes. **These security duties apply to all Providers, not just those within the scope of the Security Measures Order.**

## Legal and regulatory context

- 2.9 Article 24V(1) of the amended Law places a general duty on the JCRA to seek to ensure that Providers comply with their security duties. This gives the JCRA a clear remit to work with Providers to improve their telecoms security and to monitor compliance with their telecoms security duties.
- 2.10 This document is a non-statutory Information Note issued to explain how the JCRA intends working with Providers in the period immediately following full commencement of the telecoms security framework.

## Planned process and timetable

- 2.11 This Information Note should be considered final, with the details it contains effective from 1 June 2026.

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<sup>5</sup> Government of Jersey: Draft Telecoms Security Measures consultation—see [here](#) for more information.

### 3 Initial compliance engagement programme

#### Introduction

3.1 This section explains the planned initial compliance engagement programme that will operate between June 2026 and July 2027. It contains the following subsections:

- Introduction
- Determining focus of the initial compliance engagement programme
- Initial compliance engagement programme
- Expected participation of Providers

#### Determining focus of the initial compliance engagement programme

3.2 The Procedural Guidance explains that the JCRA will use information it already holds to determine which Providers are in scope of the Security Measures Order and need to demonstrate compliance with the Code of Practice as a consequence.

3.3 During April-May 2026, the JCRA will determine which Providers will need to demonstrate compliance and fall within the Security Measures Order, and supply further details on the initial compliance engagement programme, which will begin immediately following the full telecoms security framework commencement on 1 June 2026

#### In initial compliance engagement programme

3.4 The programme will comprise the following engagement activities:

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<b>1. Regular structured meetings</b>	The JCRA will hold a Telecoms Security Compliance Engagement meeting every six weeks to be attended jointly by representatives of the Providers within scope of the Security Measures Order. These meetings will be a constructive and collaborative opportunity to consider the requirements of the planned compliance monitoring framework and to explore the intentions of Providers to address technical measures contained in the Code of Practice.
<b>2. Prepare for Information Request Notices (IRNs)</b>	A subject-focused workstream designed to share the JCRA’s intended approach to issuing Information Request Notices under the planned compliance monitoring framework and expected responses from the Providers receiving them. This will be an opportunity for the JCRA to explain its planned processes and carry out a collaborative examination of its practical implementation.

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<b>3. Understand compliance plans</b>	The JCRA will engage individual Providers to understand their plans to achieve compliance with the Code of Practice and to identify and assess any constraints that may present challenges to achieving compliance within the timeframes established by the Government.
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*Table 1: initial compliance engagement programme*

## Expected participation of Providers

3.5 The Procedural Guidance explains that the Article 24K(1) of the Law sets out the following overarching duty for **all** Providers to comply with:

The provider of a public electronic communications network or a public electronic communications service must take measures that are appropriate and proportionate for the purposes of –

- (a) Identifying the risks of security compromises occurring;
- (b) Reducing the risks of security compromises occurring; and
- (c) Preparing for the occurrence of security compromises.

3.6 The JCRA considers participation in the compliance engagement programme as a means of Providers falling within the scope of the Security Measures Order demonstrating observance of this duty.