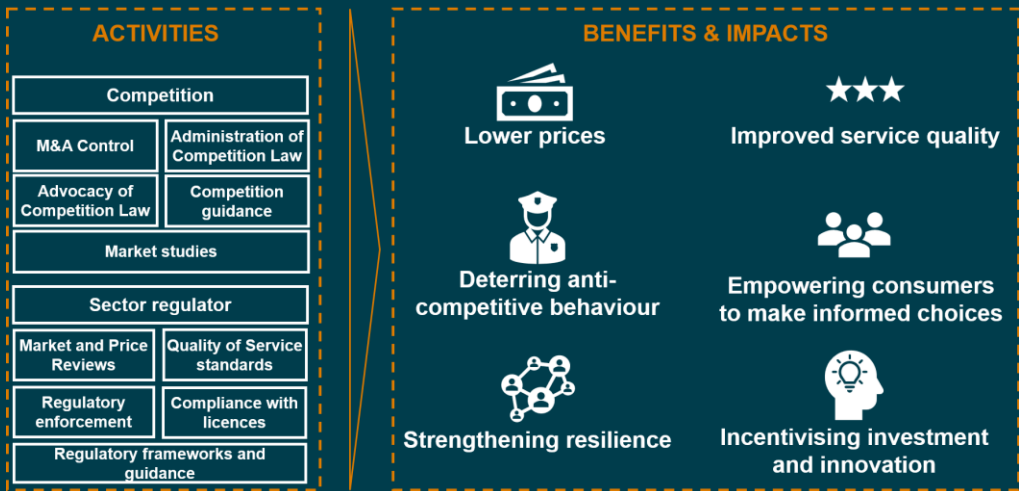


JCRA IMPACT ASSESSMENT

Through its regulatory and competition activities, the JCRA generates benefits for Islanders, businesses, and the wider Jersey economy.



Benefits



Lower prices. Since its separation from CICRA, the JCRA has reviewed over 50 mergers, conducted 7 market studies, and undertaken a range of other competition and regulatory activities **to support lower, fairer prices.**



Improved service quality. The JCRA regularly monitors service quality across regulated sectors to ensure that Islanders **enjoy high-quality goods and services.**



Deterrence of anti-competitive behaviours. The JCRA has created a regulatory environment that is **vigilant, responsive, and effective.**



Empowering customers through improved information. Through its market studies and subsequent recommendations, the JCRA has aimed to **increase customer awareness and make markets more transparent.**



Strengthening resilience and reliability of critical infrastructure. The JCRA has undertaken significant work to ensure that **critical networks across all regulated sectors are reliable and resilient**, including its support on the development of the Telecoms Security Framework



Incentivising investment and innovation. Through its price controls and other regulatory work, JCRA seeks to strike the right balance between ensuring competitive prices and controlling inflation, and **maintaining incentives for the market to invest in new technologies**



The range of monetised consumer benefits of between

£22.7 - £41.6m

** this is just from a subset of activities from 2020 to 2025*



Islanders save between

£36 - £66

per Islander per year