

Case C-021

Jersey Doctors on Call- 2026 Fee Increase
Information Note

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Information Note

Jersey Doctors on Call¹ (**JDOC**) is a private, self-governed association of GP surgeries which provides out-of-hours primary medical care with the support of the Health and Care Department². JDOC provides the organisational framework for the coordination and management of out-of-hours primary medical care in Jersey. Out-of-hours care is care provided to patients on weekday evenings and nights (6pm to 8am) and during weekends, bank holidays and public holidays. Currently, all GP surgeries in Jersey are members of JDOC.

In 2006, under Article 9(1) of the Competition (Jersey) Law (the Law)³, the Jersey Competition Regulatory Authority (**JCRA**) granted an exemption to the arrangement known as JDOC between general practitioner (GP) surgeries in Jersey. The arrangement concerned the coordination of services and prices for out-of-hours primary medical care in Jersey. The arrangement has been exempted, subject to conditions, on a number of occasions since 2006. Most recently, in April 2025, the JCRA approved the continuation of the exemption until December 2026. The JCRA was requested to review and approve the proposed 2026 fee increases, in line with Conditions A to C of the April 2025 Decision⁴.

Pursuant to Condition A of the 2025 April Decision, JDOC has notified the JCRA of its proposed Retail price Index (RPI) fee increases for 2026, calculated on the basis of the most recent RPI figure of 2.8%⁵.

The JCRA has approved the proposed fee increases for JDOC, effective from 2026, in line with the latest RPI of 2.8%. The approved fee schedule will be made available on the JDOC website⁶ in due course.

¹ Out of Hours GP service

² Health and Care Jersey

³ Competition (Jersey) Law 2005

⁴ the April 2025 Decision

⁵ Retail prices | Statistics Jersey

⁶ JDOC (Jersey Doctors on Call)