



INFORMATION NOTE

Update 999 Guidance – consultation and decision release

The Jersey Competition Regulatory Authority (the **Authority**) recently consulted on planned updates to its 999 Guidance, which helps establish expectations for local telecoms providers obliged by licence conditions to provide an emergency calls service via 999/112.

After considering comments received and engagement with respondents, the Authority intends issuing its response and decision on this matter at a later date.

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