



NEWS RELEASE

30 November 2023

Competition Regulator announces review of Telecoms Market

The Jersey Competition Regulatory Authority (the Authority) has published a Call for Information as it commences a review of the Telecoms market in Jersey.

The Review, which is expected to conclude in early 2025, will further develop a robust and enduring regulatory framework, enabling the Authority to continue to deliver effective regulation of telecoms services.

The Review is framed by three main themes:

1. Government Telecoms policy framework and action plan;
2. Regulatory and economic policy; and
3. Consumer policy.

At this stage the Authority is seeking views on the main themes and responses to questions set out in the Call for Information document.

Peter Hetherington, Chief Economist at the Authority said, “The Authority’s aim is to maintain well-functioning markets, supporting both competition and investment in connectivity. The Telecoms sector is fundamentally important to all Islanders. Consumers rely on telecoms services to keep in contact with friends, loved ones, and the world around them. In the

workplace, telecoms services are of paramount importance in maintaining business competitiveness and productivity.

“The Review will be overarching, to test the current operating and regulatory environment and ensure both are fit for purpose for the future benefit of both the telecoms companies and their customers.”

The Review is guided by the Authority’s regulatory principles and will be carried out based on an established methodology, adapted to reflect current market influences.

Those interested in responding to the Call for Information have until 2 February 2024 to submit their feedback. The Call for Information document can be found on the Authority’s website.

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NOTES TO EDITORS:

About The Jersey Competition Regulatory Authority:

The Authority was established under the Competition Regulatory Authority (Jersey) Law 2001. It is responsible for administering and enforcing the Competition (Jersey) Law 2005 and also regulates the telecoms and postal sectors and the Ports of Jersey.

The Authority strives to ensure that the markets work well for the benefit of all stakeholders, including Government, business, citizens and consumers facilitating best value, choice and access to high quality services.