



# Telecommunications (Jersey) Law 2002

Case T-077: Telecoms service incident impacting  
Jersey's public emergency call service  
FINANCIAL PENALTY

Notification of Order to  
JT (Jersey) Limited under Article 19A(7)

Date: 07 July 2023

Jersey Competition Regulatory Authority  
2nd Floor Salisbury House, 1-9 Union Street  
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## 1. The Order

- 1.1 The Jersey Competition Regulatory Authority (the **Authority**) has determined that JT (Jersey) Limited (**JT**) had contravened Conditions 9.1, 14.1, 14.3 and 16.1 of its Licence issued under the Telecommunications (Jersey) Law 2022 (**Telecoms Law**). JT accepts it contravened its licence conditions.
- 1.2 Article 19A of the Telecoms Law empowers the Authority to impose a financial penalty by way of an order. On 10 May 2023, the Authority issued a notification of its intention to impose a financial penalty on JT and a draft order. JT made representations in respect of that draft order during the consultation period set out in Article 19A. The Authority has taken JT's representations into account when finalising this order.

### **ORDER**

**The Authority hereby orders a financial penalty on JT (Jersey) Limited (JT) for the contravention of Licence Conditions 9.1, 14.1, 14.3 and 16.3 of the Class III Licence issued to JT, in accordance with Article 19A of the Telecommunications (Jersey) Law 2002.**

**The level of that penalty is set at £380,000 (Three Hundred and Eighty Thousand Pounds) and is to be paid in full to the JCRA within 28 days of the date of this Order.**

BY ORDER OF THE AUTHORITY

07 July 2023