



CASE OPENING STATEMENT

Telecommunications (Jersey) Law 2002

The Jersey Competition Regulatory Authority (the **Authority**) has opened a case into service incidents which occurred between May and July 2023.

On five separate occasions, for varying durations, between 5 May and 3 July 2023, certain mobile calls were impacted.

The performance and reliability of Jersey's telecommunication services is critical to the Authority and, therefore, the Authority is giving consideration to the next appropriate action(s).

Further information will be provided when available.

Case T-049: Telecoms Service Incidents

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