



JT's Non-Confidential Response to  
JCRA Directory Information Services  
Review – Draft Decision

(T-037 DIS Review)

18<sup>th</sup> August 2023

## 1. Introduction

JT (Jersey) Limited, (“JT”) do not have any substantive comments on the JCRA’s draft decision to leave the existing directory information licence condition in place. However we do have some comments on the contents of the draft decision which is limited to the table at 3.9 on page 6.

KCom is no longer contracted by JT to process directory information and provide updates onto the BT OSIS system. JT now contracts with Yabsta Limited who are responsible for the update of BT OSIS on JT’s behalf. Therefore KCom need to be removed from the table as they do not provide the service as described. Additionally, the Yabsta role needs to be amended to include the update of BT OSIS. The below table has therefore been provided with updates to correct the inaccuracies:-

Organisation	Role	Regulated by JCRA
BT	The wholesale division of UK communications provider BT operates the BT Directory Solutions OSIS (Operator Services Information System) Database, which is the UK’s central repository for directory entries and accessed on a commercial basis by companies providing DIS services.	No
JT	Class III LO that processes local directory entry information including new entries, amends and deletions, received from its own customers. JT provides directory changes in a daily update to Yabsta for inclusion in the JT Directory Information Database and BT OSIS.	Yes
Yabsta	JT provides Yabsta its subscriber information, under a commercial arrangement, Yabsta provide JT with the following Directory Information Services:- <a href="http://www.jtdirectory.com">www.jtdirectory.com</a> ; the annual printed Jersey directory and update BT OSIS.	No
OLOs	Class II LOs that are contracted with JT through its Reference Interconnect Offer (RIO) agreement or through its Wholesale Line Rental (WLR) agreement can add, amend or delete numbers of their subscribers in the JT Directory Information Database. Class II LOs can contract with Yabsta to include their subscribers in the JT Directory Information Database.	Yes