



## CASE CLOSING STATEMENT

Telecommunications (Jersey) Law 2002

On 19 December 2022 the Jersey Competition Regulatory Authority (the **Authority**) issued a Case Opening Statement relating to a call service incident which occurred on 17 June 2022.

At 10:07am, on 17 June 2022, there was a partial and intermittent failure for a period of 1 hour and 43 minutes, affecting a range of mobile services.

The performance and reliability of Jersey's telecommunication services is critical to the Authority and, therefore, the Authority investigated the causes of the failure.

In consequence of such investigation, the Authority has decided to close this Case, subject to its right to re-open the investigation should further information warrant this.

Case T-073: Call Service Incident

Issued: 6 April 2023

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