



CASE OPENING STATEMENT

Telecommunications (Jersey) Law 2002

The Jersey Competition Regulatory Authority (the **Authority**) has opened a case into to a service incident which occurred on 9 December 2022.

For a two-hour period, in the early hours of 9 December 2022, the service incident affected certain mobile calls and fixed line calls, across telecoms operators.

The performance and reliability of Jersey's telecommunication services is critical to the Authority and, therefore, the Authority is giving consideration to the next appropriate action(s).

Further information will be provided when available.

Case T-084: Call Service Incident

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