



## CASE OPENING STATEMENT

### Telecommunications (Jersey) Law 2002

The Jersey Competition Regulatory Authority (the **Authority**) has opened a case into to a call service incident which occurred on 17 June 2022.

At 10:07am, on 17 June 2022, there was a partial and intermittent failure for a period of 1 hour and 43 minutes, affecting a range of mobile services.

The performance and reliability of Jersey's telecommunication services is critical to the Authority and, therefore, the Authority is giving consideration to the next appropriate action(s).

Further information will be provided when available.

Case T-073: Call Service Incident  
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