



Case T-081

Telecommunications Statistics and Market Report 2022

Information Note on Process and Timetable

Document No: JCRA 22/84

Date: 08 December 2022

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Information note

Every year a Telecommunications Statistics and Market Report (**Report**) is published. The Report is a joint project between the Guernsey Competition and Regulatory Authority (**GCRA**) and Jersey Competition Regulatory Authority (**JCRA**), which have a service level agreement with Statistics Jersey to produce the pan-Channel Islands Report.

The publishing of market information provides the opportunity to demonstrate the value the telecoms sector has generated in the Channel Islands and allows stakeholders to plan and prioritise activities that ensure continued effective competition for the benefit of consumers.

As part of the planning process for the 2022 Report the parties involved in the Report have carried out a targeted review of the Report to ensure it is still meeting it's objectives. To support this, the parties reached out to key stakeholders, including all the main Licensees across both Guernsey and Jersey, to secure their feedback on the report. Feedback meetings were held or alternatively comments were received by e-mail.

Key points raised in the feedback include:

- **The value of the report** – there was a strong consensus that the Report was valuable and well used by stakeholders, for example in assessing trends and market developments.
- **Consumer data** – it was noted the Report could do more to bring out the consumer, consistent with the wider approach taken in other jurisdictions. To account for this, consideration will be given into how the consumer data that is already collected can be presented, with some minor additional data collected to broaden this scope. Further consideration will be given by the GCRA and JCRA on how to best focus on consumers within the context of their wider work programmes.
- **Timing of the Report** – there was an acknowledgement of the significant work that goes into the preparation of the Report and discussion over its timing and whether it could be issued on a more regular basis. It is noted that publication is dependent on timely responses from Licensees and that a more regular reporting cycle would increase the reporting burden, as well as be inconsistent with the Report's overarching objectives. That said, to increase the timeliness of the Report the publication of the 2022 Report has been brought forward and is scheduled for June 2023.
- **Infographics** – these were positively received and it was noted they are a key takeaway from the Report for the more general reader. Specific comments were received on some of the data

points included and to reflect this there will be a minor refresh of the infographics for the 2022 Report.

An overview of the timetable for the production of the 2022 Report is provided below.

Indicative date	Milestone
13 January 2023	Issuing of 2022 data request to Licensees by Statistics Jersey
3 March 2023	Deadline for receipt of tranche 1 information from Licensees (not reliant on audited accounts)
21 April 2023	Deadline for receipt of tranche 2 of information from Licensees (reliant on audited accounts)
Mid June 2023	Publication of 2022 report, associated media releases and key data uploaded to opendata.gov.je portal

If there are any queries on the plans for the 2022 Report or additional feedback on previous year's Reports, please e-mail your views by 17.00, 22 December 2022 by email to info@jcra.je and info@gcra.gg.