



## **CASE OPENING STATEMENT**

### **Telecommunications (Jersey) Law 2002**

The Jersey Competition Regulatory Authority (the **Authority**) has opened a case into to a service incident which occurred on the 20 September 2022.

For 57-minute period, in the early hours of 20 September 2022, the service incident affected the certain mobile calls and all fixed line calls, across telecoms operators.

The performance and reliability of Jersey's telecommunication services is critical to the Authority and, therefore, the Authority is giving consideration to the next appropriate action(s).

Further information will be provided when available.

Case T-077: Call Service Incident

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