



Case T-012

Business Connectivity Market Review

Information note

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Information note

Business connectivity services, predominantly in the form of leased lines, are crucial to the economy. They support a high level of network privacy, security and resilience to crucial sectors including finance, health, communications (in particular mobile backhaul) and government. The Jersey Competition Regulatory Authority (**the Authority**)’s 2022 Business Plan includes the completion of the market review¹ into these services as one of the priorities in the Regulation of Telecommunication Services.

After issuing a Draft Decision in October 2020, in 2021, in response to stakeholder comments, the Authority split the market review into two stages:

- Stage 1: Market definition and SMP assessment
- Stage 2: Remedies

Stage 1 was completed with the issue of the Final Decision in July 2021.² With respect to remedies, in November 2021 the Authority carried out structured engagement with targeted stakeholders, focusing largely on the responses received to the original Draft Decision of October 2020.

In light of the structured engagement and wider considerations, including the Authority’s prioritisation principles, the Authority proposes to adopt a refined approach to remedies. Consistent with best practice, this will be subject to a new Consultation and further engagement with stakeholders.

An overview of the indicative timetable for the remedies stage is provided below.

Indicative timing	Milestone
February/March 2022	Issue of new Draft Decision
May/June 2022	Issue of Final Decision and Initial Notice
July/August 2022	Issue of Final Notice
September/October 2022	Implementation of remedies

If there are any queries on the market review, please e-mail info@jcra.je.

¹ All case documents are available at: <https://www.jcra.je/cases/2019/t-012-business-connectivity-market-review/>

² See: <https://www.jcra.je/cases/2019/t-012-business-connectivity-market-review/t-012-business-connectivity-market-review-final-decision-market-definition-and-significant-market-power-assessment/>