Project / Activity:	T-036 CLI Review
Document:	Response to Call for Information
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## 1 Purpose of document

Records for publication the content of an email response to a call for information issued in connection with a regulatory CLI review.

## 2 Responses from Newtel

## Response #1

Question 1: Do you have any comments on the Authority's plan to review, clarify and establish expectations for the use of CLI facilities in Jersey?

No

Question 2: Do you agree the Authority should consider amending operator licences to include conditions covering the provision of CLI facilities?

- 1. What are you considering to amend?
- 2. Please expand on the provision of CLI facilities?

Question 3: Do you have any comments on the importance or otherwise of protecting islanders from telephone-based fraud as far as practically possible?

No comment but agree in principle

Question 4: Do you agree the Authority should pursue introducing a centralised CLI-fraud mitigation system.

Yes

## Response #2

My only comment would be number portability is a must have.

If competition is going to be encouraged.