



Information Note: Business connectivity market review

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Information Note

Business connectivity services, predominantly in the form of leased lines, are crucial to the economy. They support a high level of network privacy, security and resilience to crucial sectors including finance, health, communications (in particular mobile backhaul) and government. The Jersey Competition Regulatory Authority (**the Authority**)'s 2021 Business Plan includes this market review as one of the priorities in the Regulation of Telecommunication Services.

The business connectivity market review (**BCMR**)¹ started in 2019 and in October 2020 the Authority issued a Draft Decision Consultation. The Consultation sought views on the Authority's preliminary conclusions on market definition (both retail and wholesale), significant market power (**SMP**) assessment and remedies. The consultation closed on 15 January 2021.

Going forwards, in order to give due consideration to all the responses received and to ensure momentum is maintained for this important market review, the Authority plans to divide further work on this market review into two separate but interrelated stages:

Stage 1: Market definition and SMP assessment

This represents the first two stages of the market review process. The Authority's initial focus will be on considering stakeholder feedback on these areas and, where required, carrying out further analysis to refine the proposals. The Authority's full considerations will then be reflected in a Final Decision document, which will confirm the relevant market definition and SMP findings. It is envisaged this will be issued in June or July 2021.

Stage 2: Remedies

This represents the final stage of the market review process and will follow after Stage 1. This area of the proposals received significant comment. In light of this, before any decisions are made, the Authority plans a further round of structured engagement with stakeholders on the proposals. The form of this engagement is still under development and an update will be provided in due course.

¹ Case T-012 Business connectivity market review <https://www.jcra.je/cases/2019/t-012-business-connectivity-market-review/>