

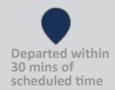
2019 - Q1 Quality of Service Report

Punctuality of sailings Within scheduled time

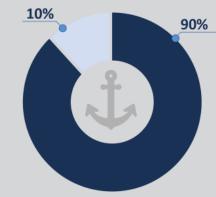


88% of sailings arrived or departed within 30 minutes of scheduled time

Percentage based on sailings that took place







2% Sailings cancelled

Condor Liberation 100% on time for Q1 2019 sailings on UK- Jersey routes



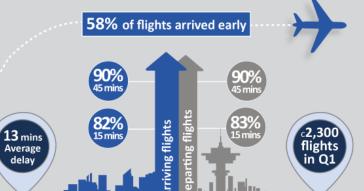
Jersey as a destination airport

Jersey is classed as a 'destination airport' - i.e. no airlines are based here meaning flights do not originate from the Island. This means if a flight schedule is affected prior to arriving in the Island it will impact on the flight schedule time and could cause a delay on the Jersey departure.

When an aircraft lands in Jersey, the airline and its ground handling agent, supported by Ports of Jersey, work hard to turn the flight around as quickly as possible.

Time for passengers to clear security





Flight punctuality to and from Jersey Airport

Proportion of flights within scheduled time

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

