



POSTAL SECTOR (JERSEY)

STRATEGIC OBJECTIVES & 2019 WORK PROGRAMME

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STRATEGIC OBJECTIVES

The overarching aim of the Channel Islands Competition and Regulatory Authorities (The Authority)¹ is to **make markets work**. As the economic regulator of the Jersey postal sector it achieves this by **ensuring the efficient provision of postal services, including the universal service obligation (USO), that deliver value and quality to postal users and the wider economy**.

The Authority has been the economic regulator of the postal sector in Jersey since 2004. It has a primary duty set out in the Postal Services (Jersey) Law 2004, (Annex A) to ensure that postal services are provided, both within Jersey and between Jersey and the rest of the world, so as to satisfy all current and prospective demands for them, wherever arising². The Authority also has a duty to ensure that those involved in commercial activities connected with regulated postal services in Jersey have sufficient financial and other resources to conduct those activities.

2019 WORK PROGRAMME

The Authority's involvement in this sector tends to be relatively limited given technology changes and other developments which create significant incentives on Jersey Post and therefore reduce the need for regulatory intervention. The Authority's activities will be focussed on providing oversight of Jersey Post's behaviour and charges, as well as ensure quality of service provision and that USO obligations are met. Consistent with prior years, the objective will be achieved through reliance on competition law by default and economic regulation by exception.

END

¹ The Jersey Competition Regulatory Authority (JCRA) and Guernsey Competition and Regulatory Authority (GCRA) co-ordinate their activities in the Channel Islands. For the purposes of this document, the JCRA and GCRA are together referred to as CICRA. Since we are concerned with economic regulation in Jersey only, we will refer to the JCRA as the Authority.

² See Article 8, Postal Services (Jersey) Law 2004. The duties of the JCRA with respect to postal services are attached at Annex A.



ANNEX A

Postal Services (Jersey) Law 2004

THE MINISTER AND THE AUTHORITY

8 Duties of Minister and Authority

- (1) The Chief Minister and the Authority shall each have a primary duty to perform his, her or its functions under this Law in such manner as each considers is best calculated to ensure the following –
 - (a) that (so far as in his, her or its view is reasonably practicable) such postal services are provided, both within Jersey and between Jersey and the rest of the world, as satisfy all current and prospective demands for them, wherever arising;
 - (b) [Expired]
- (2) In so far as it is consistent with paragraph (1), the Chief Minister and the Authority shall each have a duty –
 - (a) to perform his, her or its functions under this Law in such manner as each considers is best calculated to protect and further the short-term and long-term interests of users within Jersey of postal services, and to perform them, wherever each considers it appropriate, by promoting competition among persons engaged in commercial activities connected with postal services in Jersey;
 - (b) to perform his, her or its functions under this Law in such manner as each considers is best calculated to promote efficiency, economy and effectiveness in commercial activities connected with postal services in Jersey;
 - (c) to perform his, her or its functions under this Law in such manner as each considers is best calculated to further the economic interests of Jersey;
 - (d) to perform his, her or its functions under this Law in such manner as each considers is best calculated to impose a minimum of restriction on persons engaged in commercial activities connected with postal services in Jersey;
 - (e) in performing his, her or its functions under this Law, to have regard to the need to ensure that persons engaged in commercial activities connected with postal services in Jersey have sufficient financial and other resources to conduct those activities; and
 - (f) in performing his, her or its functions under this Law, to have regard to any special needs of persons who are disabled or have limited financial resources or have particular needs.
- (3) The Chief Minister and the Authority shall, in considering whether the postal services referred to in paragraph (1)(a) satisfy the demands referred to in that sub-paragraph, have regard to –



- (a) whether the services are rapid, of high quality and reliable;
- (b) whether the services are affordable by and accessible to the highest number practicable of business and domestic users;
- (c) whether the services are provided at times, at places and in ways, that meet the demands of the highest number practicable of business and domestic users;
- (d) whether users are able to express their views about the provision of the services; and
- (e) any objectives that the States prescribe by Regulations, including, but not limited to –
 - (i) the provision of a universal postal service, a social postal service or any form of subsidized postal service, and
 - (ii) the provision of certain services at uniform tariffs or at subsidized tariffs.