



PREFACE TO BROADBAND CONSULTATION

Firstly, thank you all to those who attended the Consultation launch event on 26 April. My team was very grateful for the constructive engagement at that event.

As we said at the time CICRA is looking to improve the way it engages with stakeholders and the launch event was just one part of that process.

It is important for CICRA that it seeks views from a wide spectrum of stakeholders and as part of the process of launching this and future consultations we will be ensuring that we seek the engagement of as many of the stakeholders that we can.

The consultation process is fundamental to how CICRA regulates markets for the benefits of consumers. Within this consultation document we seek to express the current views, opinions and considerations of CICRA. These are included in the consultation as we are seeking comments, agreements and disagreements on those views so that our understanding of the markets and the products and services offered by providers is as complete as possible at that any regulation that may be required is not defined in isolation from stakeholders.

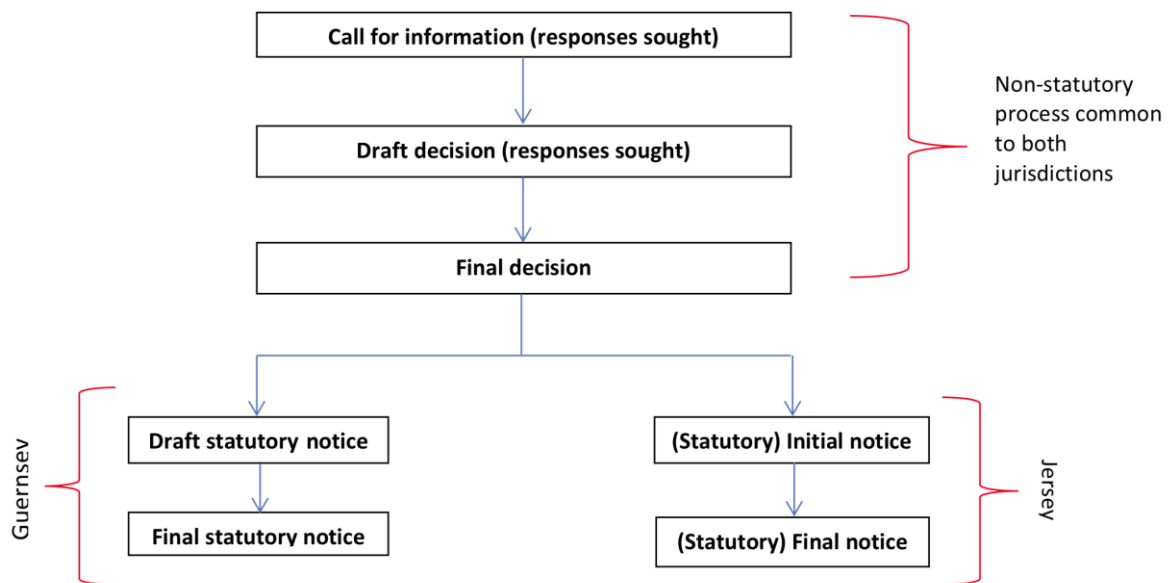
CICRA takes time to draft its consultations by taking a step by step approach of how it reaches its opinion. In order to ensure that we are able to fully engage with stakeholders and to ensure that stakeholders views are fully considered we ask for respondents support in a couple of ways:

- Firstly, we ask that respondents answer the questions in the order that they are presented and as they are structured in the consultation document.
- Secondly, where a stakeholder has a different opinion to that expressed by CICRA we ask that the respondents opinion is fully reasoned and supported by evidence and data to back up the respondents' position.

One point that was raised at the launch event was the concern over CICRA having not engaged in a market review in order to identify dominance on the relevant markets. We are considering the comments raised and exploring the option of carrying out a form of market review. It is anticipated that this market review would be carried out in parallel with the current consultation and that both the market review and the output from the consultation will inform CICRA's opinion with regards to the next steps.

In April CICRA issued a Consultation Document (CICRA 18/11) on its Regulatory Consultation Process. CICRA is proposing that it undertakes a 'non-statutory process common to both jurisdictions' prior to commencement of the statutory processes in both Jersey and Guernsey. The responses received from this consultation will form the first stage (Call for Information) and those responses, along with the result of a market review, if undertaken by CICRA, will form the input to the draft decision, which will be consulted on prior to CICRA

reaching its final decision. It is anticipated that CICRA will be in a position to issue its final decision between August and December this year.



We look forward to receiving your responses by **5pm on Friday 15 June**. In the meantime, if you have any specific questions please do not hesitate to contact Tim or Kevin.

Michael Byrne
Chief Executive, CICRA

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