



**JERSEY COMPETITION REGULATORY AUTHORITY**

**FINAL NOTICE**

**CICRA 18/20**

**Under Article 24 of the Postal Services (Jersey) Law 2004**

On 2 February 2018, the Jersey Competition Regulatory Authority (**JCRA**) issued an Initial Notice under Article 24 of the Postal Services (Jersey) Law 2004 (the **Law**) concerning the proposed direction to Jersey Post Limited to amend its Quality of Service targets relating to inbound mail to Jersey received from Royal Mail in the UK as a result of changes to Royal Mail's processes in the UK. The proposed target would affect UK to Jersey postal delivery but would have no effect on local to local, Guernsey and special delivery mail.

Since issuing the Initial Notice the JCRA has received confirmation from Royal Mail that it is no longer intending to change the processes, which were the basis of the request by Jersey Post Limited to change the Quality of Service targets.

In exercising its powers under Article 24 of the Law, the following Initial Notice is therefore withdrawn:

**CICRA 18/05 – Direction to Jersey Post to amend Quality of Services Targets**

Copies of this notice are available for inspection at the office of the Channel Islands Competition and Regulatory Authorities (CICRA) at 2<sup>nd</sup> Floor, Salisbury House, 1-9 Union Street, St Helier, Jersey, JE2 3RF, between the hours of 9.00am and 5.00pm Monday to Friday.

*By Order of the Board of the JCRA*

3 May 2018