



Strategic Objectives and 2018 Work Programme

Economic Regulation of Jersey postal sector

Channel Islands Competition & Regulatory Authorities

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Introduction

The overarching aim of the Channel Islands Competition and Regulatory Authorities (CICRA) is to ensure markets work well for consumers taking account of both short and long term considerations. CICRA's strategic objectives under its responsibilities as the economic regulator of the Jersey postal sector are set out here, together with the annual work programme for 2018.

Economic regulation of Jersey postal sector – Strategic Objectives

Activities in this area are based on ongoing monitoring and surveillance, in line with our strategic objectives which are **to provide oversight of Jersey Post's behaviour and charges based on reliance on competition law by default and economic regulation by exception, as well as ensure quality of service provision and USO obligations are met.**

CICRA is however aware of developments in the UK that may impact on Jersey Post; CICRA may have a role in 2018 to ensure the quality and resilience of the service that Jersey Post provides to its customers in Jersey remains economically viable.

Economic regulation – 2018 Work Programme

The specific work programme items for 2018 and regulatory activity in this market is anticipated to be reactive to market events:

- *Ensure the efficient provision of postal services, including the universal service obligation (USO), that delivers value and quality to postal users and the economy [Ongoing]*
- *Monitoring of quality of service performance and targets for postal operators, to ensure that customers' needs are effectively met [Ongoing]*

Next Steps

CICRA will carry out its roles set out above and looks forward to engaging with key stakeholders in developing these and progress its strategic aims in the Jersey postal sector.

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