



# Strategic Objectives and 2018 Work Programme

## **Economic Regulation of Jersey Harbours and Airport**

### Channel Islands Competition & Regulatory Authorities

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## Introduction

The overarching aim of the Channel Islands Competition and Regulatory Authorities (CICRA) is to ensure markets work well for consumers taking account of both short and long term considerations. CICRA's strategic objectives, under its responsibilities as the economic regulator of the Jersey Harbours and Airport, are set out here together with the annual work programme for 2018 to support those strategic objectives.

## Economic regulation of Jersey harbours and airport – Strategic Objectives

CICRA's work to date has identified a need to ensure appropriate transparent benchmarks and incentives on Ports of Jersey against which external stakeholders can assess performance. To this end a clear set of measures to develop a baseline against which future performance and delivery can be measured will be part of our work programme over 2018. Market research and consultation has identified that port users value the services provided by Ports of Jersey but have concerns that some aspects of service could be delivered to a higher standard (for example, the quality of infrastructure and services offered at marinas and the harbour terminal). Rather than intervening by setting standards, our aim is to establish a set of simple measures which, so far as possible, reflect customer preferences, can be used to monitor performance over time to assess the development of the quality and effectiveness of services for customers and port users and which can be used to compare Ports of Jersey performance against other port operators.

It is our expectation that over 2018, work will also have started on setting a medium to longer term price control for Ports of Jersey. This will require the development of a pricing framework based on a number of key principles that reflect a fair sharing of risk and incentives between Ports of Jersey and ports users.

**The figure below sets out these two strategic objectives**

- **Protection of consumers of port operation services and facilities through a transparent and relevant range of quality of service standards**
- **A principles-based level of oversight that ensures charges are reasonable**

## Economic regulation – 2018 Work Programme

The work programme items related to Jersey Harbours and Airport for 2018 are:

- *Development of a transparent set of measures that ports users value which will be monitored over time and, where feasible, compared to other port operators*
- *Recognising that a longer term price control will not be in place for 2018, consider submissions from POJL for interim pricing adjustments*
- *Development of a longer term price control framework that ensures a fair sharing of risk and incentives between Ports of Jersey and ports users.*

## Next Steps

CICRA looks forward to engaging with key stakeholders in developing these work streams and progressing its strategic aims in the Jersey ports sector.

**END**