



# Strategic Objectives and 2018 Draft Work Programme

## Consultation Document – **Economic Regulation of Jersey postal sector**

Channel Islands Competition & Regulatory Authorities

**Document No:**

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## Introduction

The overarching aim of the Channel Islands Competition and Regulatory Authorities (CICRA) is to ensure markets work well for consumers taking account of both short and long term considerations. CICRA's proposed strategic objectives under its responsibilities as the economic regulator of the Jersey postal sector are set out here together with the draft annual work programme for 2018 to support the strategic objectives. We welcome your views on both the proposed strategic objectives and draft 2018 work programme.

## Economic regulation of Jersey postal sector – Strategic Objectives

Activities in this area are based on ongoing monitoring and surveillance in line with our strategic objectives which are **to provide oversight of Jersey Post's behaviour and charges based on reliance on competition law by default and economic regulation by exception, as well as ensure quality of service provision and USO obligations are met**. CICRA is however aware of developments in the UK that may impact on Jersey Post; we may have a role in 2018 to ensure the quality and resilience of the service that Jersey Post provides to its customers in Jersey remains economically viable given these external developments.

## Economic regulation – 2018 Work Programme

The specific work programme items for 2018 and regulatory activity in this market is anticipated to be reactive to market events:

- *Ensure the efficient provision of postal services, including the universal service obligation (USO), that delivers value and quality to postal users and the economy [Ongoing]*
- *Monitoring of quality of service performance and targets for postal operators, to ensure that customers' needs are effectively met [Ongoing]*

## Next Steps

CICRA will be conducting a wider engagement process with interested parties over the coming months. During this period views will be gathered, and responses to this proposal will be assessed, before the strategic objectives and 2018 work programme for competition law enforcement is finalised. The final documents will be published early in the first quarter of 2018.

Interested parties are invited to submit comments to CICRA in writing or by email on the matters set out in the papers that accompany this document to the following addresses:

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All comments should be clearly marked 'CICRA proposed strategic objectives and draft 2018 work programme' and should arrive by 5pm on 10 January 2018.

In line with CICRA's consultation policy, it intends to make responses to the consultation available on the CICRA website. Any material that is confidential should be put in a separate annex and clearly marked as such so that it may be kept confidential.

**END.**