

**Direction of 1 July 2003 under Article 19 of the Telecommunications
(Jersey) Law 2002 issued by the Board of the JCRA to:**

Jersey Telecom Limited, being a Class III Licensee

**Under the terms of their Licence issued on 1 November 2002, extended by Order
of the Board 28 March 2003**

WHEREAS

- (1) The Licensee, having failed properly to publish as required, under Clause 31.1 of its licence issued on 1 November 2002, price changes to Telecommunication Services, namely increases to the Jersey Telecom Directory Enquiries (“DQ”) service; and
- (2) The Licensee having been previously directed by the JCRA under Clause 31.2 of their licence issued on 1 November 2002 to maintain a price freeze and in contravention of that Direction having on 29 May 2003 increased prices to DQ services from £0.25 to £0.30 per call for the national service and from £1.00 to £1.50 per call for the international service.

THE BOARD OF THE JCRA NOW DIRECTS

that Jersey Telecom Limited shall immediately reduce the prices charged to customers for the DQ service to those prices in operation immediately before the change to the Telecommunication Services advertised in the Jersey Evening Post on 30 May 2003.

By Order of the Board of the JCRA

1 July 2003

Patrick McNutt
Chairman

Charles Latham
Executive Director

Leslie Bowbrick
Director