

Jersey Competition Regulatory Authority

Proposed Determination regarding Jersey Post Limited's Price Control

22 November 2011

Determination under Condition 20.3 of Jersey Post Limited's Licence issued by the Jersey Competition Regulatory Authority to:

Jersey Post Limited

Condition 20.3 of the licence issued to Jersey Post Limited ('Jersey Post') on 1 July 2006 (the 'Licence') allows the Jersey Competition Regulatory Authority ('JCRA') to determine the maximum level of charges that Jersey Post may apply for Licensed Services or Postal Services to fulfil the Universal Service Obligation ('USO').

Whereas:

- There is considerable uncertainty regarding the volumes of mail that will be carried by Jersey Post in 2012, in particular as a result of announced changes to low value consignment relief for import of goods into the United Kingdom from the Channel Islands;
- Jersey Post remains the sole provider of many categories of Licensed Services and Postal Services to fulfil the USO in Jersey;
- The JCRA believes that it would be prudent to protect postal users in Jersey from very large increases in prices by Jersey Post;
- The JCRA has therefore decided to maintain the price control determination that currently applies to Jersey Post, for a further 12 months until 31 December 2012, with appropriate modifications.

The JCRA hereby determines as follows:

- 1. The JCRA will cap the maximum level of charges that Jersey Post may apply for Licensed Services or Postal Services to fulfil the USO (the 'price control') in the manner set out in this Determination.
- 2. The scope of the price control shall be limited to the services listed in Annex 1 of this Determination, and any new services introduced by Jersey Post that do or can compete with the services listed in Annex 1 ("Price Controlled Services").
- 3. Any reference in this Determination to "year" shall be read as a reference to a calendar year.
- 4. Unless otherwise indicated, defined terms herein shall have the meaning ascribed to them in the *Postal Services (Jersey) Law 2004* (the 'Law').
- 5. The "price control period" shall run from 1 January 2012 to 31 December 2012.
- 6. "Actual Revenue" means the amount of revenue that has actually been collected by

Jersey Post through the provision of Price Controlled Services during the price control period.

7. "Allowed Revenue" for the price control period (i.e. 'year T') shall be the sum, over all Price Controlled Services ($_{i}$), of the base price P_{T} multiplied by the actual volume for that service in year T (V_{T}), such that:

$$\sum i(Pi_{2012}Vi_{2012}) = £12,316,990 \text{ x } (100\% + (RPI_{2012}-X))$$

where:

i = the range of Price Controlled Services

Pi₂₀₁₂ = price for Price Controlled Service i as at 1 January 2012

 Vi_{2012} = the actual volume for Price Controlled Service i in the year 2012

X is determined as 1.8

 RPI_{2012} is determined as the percentage change in the value of the RPI series produced by the States of Jersey Statistics Unit between June 2010 and June 2011

- 8. Jersey Post shall set prices for Price Controlled Services so that the Actual Revenue does not exceed the Allowed Revenue.
- 9. An Automatic Volume Adjustment (AVA) shall apply to the calculation of Allowed Revenue in the event that the total volume of Price Controlled Services deviates by at least 5 per cent from 14,626,756 (ie the 2011 volume of 16,251,951 x 0.90, incorporating an assumption of a decrease in volumes of 10% over 2012), being the total volume forecast for the price control period. If total volumes are more than 5 per cent lower than forecast, Allowed Revenue will be decreased by a percentage amount equivalent to half the difference between the percentage reduction in volumes below forecast and 5 per cent. This reflects the assumption that on average 50 per cent of costs are fixed and 50 per cent are variable. Similarly, if total volumes are more than 5 per cent higher than forecast, then Allowed Revenue will be increased by a percentage amount equivalent to half the difference between the percentage increase in volumes above forecast and 5 per cent.
- 10. For the avoidance of doubt, Jersey Post is allowed to increase prices for individual services in Annex 1 by more than RPI-X, subject to Licence Conditions 20.2 and 20.4. This does not preclude recourse by the JCRA to Licence Condition 20.5. It should be noted that Article 16 of the *Competition (Jersey) Law 2005*, which prevents an undertaking which is dominant in the supply of a service from abusing its dominance by charging an excessive price for that service, might also apply.
- 11. The X factor has been calculated on the basis of an allowed 3 per cent profit margin on operating and capital expenditure associated with the provision of the Price Controlled Services and a fair share of the operating losses on Jersey Post's retail business unit. The actual profit margin earned by Jersey Post is neither restricted nor guaranteed. If Jersey Post achieves cost reductions that exceed those assumed feasible and forming the basis for the X factor, its profit margin, *ceteris paribus*, will exceed the 3 percent profit margin

Appendix 1 to the Initial Notice to Jersey Post Limited dated 22 November 2011

that has been allowed. The converse also applies.

- 12. In the event of unforeseen events which occur during the price control period and which are accepted by the JCRA as being outside Jersey Post's control, Jersey Post may apply to the JCRA for a revision of this Determination.
- 13. By 31 March 2013, Jersey Post shall provide a written report to the JCRA, in a form agreed by the JCRA, on its compliance with this Determination.
- 14. This Determination shall come into effect on 1 January 2012, or such later date as is specified in a Final Notice issued by the JCRA.

18 November 2011

By Order of the Board of the JCRA

ANNEX 1	
Price Controlled Services	£ (prices at 1/11/11)
Local letter service – 100g – standard	
Local letter service – 100g - premium	
Local letter service – 200g	
Local letter service – 300g	
Local letter service – 400g	
Local letter service – 500g	
Local letter service – 600g	
Local letter service – 700g	
Local letter service – 800g	
Local letter service – 900g	
Local letter service – 1000g	
Local letter service – 1250g	
Local letter service – 1500g	
Local letter service – 1750g	
Local letter service – 2000g	
Local letter service – 2250g	
Local letter service – 2500g	
Local letter service – 2750g	
Local letter service – 3000g	
Local letter service – 3250g	
Local letter service – 3500g	
Local letter service – 3750g	
Local letter service – 4000g	
Local letter service – 4250g	
Local letter service – 4500g	
Local letter service – 4750g	
Local letter service – 5000g	
Local letter service – 10000g	
Domestic (UK, IOM and other CIs letters) – 100g	
Domestic (UK, IOM and other CIs letters) – 200g	

Domestic (UK, IOM and other CIs letters) – 300g	
Domestic (UK, IOM and other CIs letters) – 400g	
Domestic (UK, IOM and other CIs letters) – 500g	
Domestic (UK, IOM and other CIs letters) – 600g	
Domestic (UK, IOM and other CIs letters) – 700g	
Domestic (UK, IOM and other CIs letters) – 800g	
Domestic (UK, IOM and other CIs letters) – 900g	
Domestic (UK, IOM and other CIs letters) – 1000g	
Domestic (UK, IOM and other CIs letters) – 1250g	
Domestic (UK, IOM and other CIs letters) – 1500g	
Domestic (UK, IOM and other CIs letters) – 1750g	
Domestic (UK, IOM and other CIs letters) – 2000g	
Domestic (UK, IOM and other CIs letters) – 2250g	
Domestic (UK, IOM and other CIs letters) – 2500g	
Domestic (UK, IOM and other CIs letters) – 2750g	
Domestic (UK, IOM and other CIs letters) – 3000g	
Domestic (UK, IOM and other CIs letters) – 3250g	
Domestic (UK, IOM and other CIs letters) – 3500g	
Domestic (UK, IOM and other CIs letters) – 3750g	
Domestic (UK, IOM and other CIs letters) – 4000g	
Domestic (UK, IOM and other CIs letters) – 4250g	
Domestic (UK, IOM and other CIs letters) – 4500g	
Domestic (UK, IOM and other CIs letters) – 4750g	
Domestic (UK, IOM and other CIs letters) – 5000g	
Domestic (UK, IOM and other CIs letters) – 10000g	
European airmail letters – 20g	
European airmail letters – 40g	
European airmail letters – 60g	
European airmail letters – 80g	
European airmail letters – 100g	
European airmail letters – 120g	
European airmail letters – 140g	
European airmail letters – 160g	
European airmail letters – 180g	

European airmail letters – 200g	
European airmail letters – 220g	
European airmail letters – 240g	
European airmail letters – 260g	
European airmail letters – 280g	
European airmail letters – 300g	
European airmail letters – 320g	
European airmail letters – 340g	
European airmail letters – 360g	
European airmail letters – 380g	
European airmail letters – 400g	
European airmail letters – 420g	
European airmail letters – 440g	
European airmail letters – 460g	
European airmail letters – 480g	
European airmail letters – 500g	
European airmail letters – 520g	
European airmail letters – 540g	
European airmail letters – 560g	
European airmail letters – 580g	
European airmail letters – 600g	
European airmail letters – 620g	
European airmail letters – 640g	
European airmail letters – 660g	
European airmail letters – 680g	
European airmail letters – 700g	
European airmail letters – 720g	
European airmail letters – 740g	
European airmail letters – 760g	
European airmail letters – 780g	
European airmail letters – 800g	
European airmail letters – 820g	
European airmail letters – 840g	
European airmail letters – 860g	
European airmail letters – 880g	

European airmail letters – 900g	
European airmail letters – 920g	
European airmail letters – 940g	
European airmail letters – 960g	
European airmail letters – 980g	
European airmail letters – 1000g	
European airmail letters – 1020g	
European airmail letters – 1040g	
European airmail letters – 1060g	
European airmail letters – 1080g	
European airmail letters – 1100g	
European airmail letters – 1120g	
European airmail letters – 1140g	
European airmail letters – 1160g	
European airmail letters – 1180g	
European airmail letters – 1200g	
European airmail letters – 1220g	
European airmail letters – 1240g	
European airmail letters – 1260g	
European airmail letters – 1280g	
European airmail letters – 1300g	
European airmail letters – 1320g	
European airmail letters – 1340g	
European airmail letters – 1360g	
European airmail letters – 1380g	
European airmail letters – 1400g	
European airmail letters – 1420g	
European airmail letters – 1440g	
European airmail letters – 1460g	
European airmail letters – 1480g	
European airmail letters – 1500g	
European airmail letters – 1520g	
European airmail letters – 1540g	
European airmail letters – 1560g	
European airmail letters – 1580g	

European airmail letters – 1600g	
European airmail letters – 1620g	
European airmail letters – 1640g	
European airmail letters – 1660g	
European airmail letters – 1680g	
European airmail letters – 1700g	
European airmail letters – 1720g	
European airmail letters – 1740g	
European airmail letters – 1760g	
European airmail letters – 1780g	
European airmail letters – 1800g	
European airmail letters – 1820g	
European airmail letters – 1840g	
European airmail letters – 1860g	
European airmail letters – 1880g	
European airmail letters – 1900g	
European airmail letters – 1920g	
European airmail letters – 1940g	
European airmail letters – 1960g	
European airmail letters – 1980g	
European airmail letters – 2000g	
International airmail letters (Zone 1) – 10g	
International airmail letters (Zone 1) – 20g	
International airmail letters (Zone 1) – 40g	
International airmail letters (Zone 1) – 60g	
International airmail letters (Zone 1) – 80g	
International airmail letters (Zone 1) – 100g	
International airmail letters (Zone 1) – 120g	
International airmail letters (Zone 1) – 140g	
International airmail letters (Zone 1) – 160g	
International airmail letters (Zone 1) – 180g	
International airmail letters (Zone 1) – 200g	
International airmail letters (Zone 1) – 220g	
International airmail letters (Zone 1) – 240g	

International airmail letters (Zone 1) – 260g	
International airmail letters (Zone 1) – 280g	
International airmail letters (Zone 1) – 300g	
International airmail letters (Zone 1) – 320g	
International airmail letters (Zone 1) – 340g	
International airmail letters (Zone 1) – 360g	
International airmail letters (Zone 1) – 380g	
International airmail letters (Zone 1) – 400g	
International airmail letters (Zone 1) – 420g	
International airmail letters (Zone 1) – 440g	
International airmail letters (Zone 1) – 460g	
International airmail letters (Zone 1) – 480g	
International airmail letters (Zone 1) – 500g	
International airmail letters (Zone 1) – 520g	
International airmail letters (Zone 1) – 540g	
International airmail letters (Zone 1) – 560g	
International airmail letters (Zone 1) – 580g	
International airmail letters (Zone 1) – 600g	
International airmail letters (Zone 1) – 620g	
International airmail letters (Zone 1) – 640g	
International airmail letters (Zone 1) – 660g	
International airmail letters (Zone 1) – 680g	
International airmail letters (Zone 1) – 700g	
International airmail letters (Zone 1) – 720g	
International airmail letters (Zone 1) – 740g	
International airmail letters (Zone 1) – 760g	
International airmail letters (Zone 1) – 780g	
International airmail letters (Zone 1) – 800g	
International airmail letters (Zone 1) – 820g	
International airmail letters (Zone 1) – 840g	
International airmail letters (Zone 1) – 860g	
International airmail letters (Zone 1) – 880g	
International airmail letters (Zone 1) – 900g	
International airmail letters (Zone 1) – 920g	
International airmail letters (Zone 1) – 940g	

International airmail letters (Zone 1) – 960g	
International airmail letters (Zone 1) – 980g	
International airmail letters (Zone 1) – 1000g	
International airmail letters (Zone 1) – 1020g	
International airmail letters (Zone 1) – 1040g	
International airmail letters (Zone 1) – 1060g	
International airmail letters (Zone 1) – 1080g	
International airmail letters (Zone 1) – 1100g	
International airmail letters (Zone 1) – 1120g	
International airmail letters (Zone 1) – 1140g	
International airmail letters (Zone 1) – 1160g	
International airmail letters (Zone 1) – 1180g	
International airmail letters (Zone 1) – 1200g	
International airmail letters (Zone 1) – 1220g	
International airmail letters (Zone 1) – 1240g	
International airmail letters (Zone 1) – 1260g	
International airmail letters (Zone 1) – 1280g	
International airmail letters (Zone 1) – 1300g	
International airmail letters (Zone 1) – 1320g	
International airmail letters (Zone 1) – 1340g	
International airmail letters (Zone 1) – 1360g	
International airmail letters (Zone 1) – 1380g	
International airmail letters (Zone 1) – 1400g	
International airmail letters (Zone 1) – 1420g	
International airmail letters (Zone 1) – 1440g	
International airmail letters (Zone 1) – 1460g	
International airmail letters (Zone 1) – 1480g	
International airmail letters (Zone 1) – 1500g	
International airmail letters (Zone 1) – 1520g	
International airmail letters (Zone 1) – 1540g	
International airmail letters (Zone 1) – 1560g	
International airmail letters (Zone 1) – 1580g	
International airmail letters (Zone 1) – 1600g	
International airmail letters (Zone 1) – 1620g	
International airmail letters (Zone 1) – 1640g	

International airmail letters (Zone 1) – 1660g	
International airmail letters (Zone 1) – 1680g	
International airmail letters (Zone 1) – 1700g	
International airmail letters (Zone 1) – 1720g	
International airmail letters (Zone 1) – 1740g	
International airmail letters (Zone 1) – 1760g	
International airmail letters (Zone 1) – 1780g	
International airmail letters (Zone 1) – 1800g	
International airmail letters (Zone 1) – 1820g	
International airmail letters (Zone 1) – 1840g	
International airmail letters (Zone 1) – 1860g	
International airmail letters (Zone 1) – 1880g	
International airmail letters (Zone 1) – 1900g	
International airmail letters (Zone 1) – 1920g	
International airmail letters (Zone 1) – 1940g	
International airmail letters (Zone 1) – 1960g	
International airmail letters (Zone 1) – 1980g	
International airmail letters (Zone 1) – 2000g	
International airmail letters (Zone 2) – 10g	
International airmail letters (Zone 2) – 20g	
International airmail letters (Zone 2) – 40g	
International airmail letters (Zone 2) – 60g	
International airmail letters (Zone 2) – 80g	
International airmail letters (Zone 2) – 100g	
International airmail letters (Zone 2) – 120g	
International airmail letters (Zone 2) – 140g	
International airmail letters (Zone 2) – 160g	
International airmail letters (Zone 2) – 180g	
International airmail letters (Zone 2) – 200g	
International airmail letters (Zone 2) – 220g	
International airmail letters (Zone 2) – 240g	
International airmail letters (Zone 2) – 260g	
International airmail letters (Zone 2) – 280g	
International airmail letters (Zone 2) – 300g	

International airmail letters (Zone 2) – 320g	
International airmail letters (Zone 2) – 340g	
International airmail letters (Zone 2) – 360g	
International airmail letters (Zone 2) – 380g	
International airmail letters (Zone 2) – 400g	
International airmail letters (Zone 2) – 420g	
International airmail letters (Zone 2) – 440g	
International airmail letters (Zone 2) – 460g	
International airmail letters (Zone 2) – 480g	
International airmail letters (Zone 2) – 500g	
International airmail letters (Zone 2) – 520g	
International airmail letters (Zone 2) – 540g	
International airmail letters (Zone 2) – 560g	
International airmail letters (Zone 2) – 580g	
International airmail letters (Zone 2) – 600g	
International airmail letters (Zone 2) – 620g	
International airmail letters (Zone 2) – 640g	
International airmail letters (Zone 2) – 660g	
International airmail letters (Zone 2) – 680g	
International airmail letters (Zone 2) – 700g	
International airmail letters (Zone 2) – 720g	
International airmail letters (Zone 2) – 740g	
International airmail letters (Zone 2) – 760g	
International airmail letters (Zone 2) – 780g	
International airmail letters (Zone 2) – 800g	
International airmail letters (Zone 2) – 820g	
International airmail letters (Zone 2) – 840g	
International airmail letters (Zone 2) – 860g	
International airmail letters (Zone 2) – 880g	
International airmail letters (Zone 2) – 900g	
International airmail letters (Zone 2) – 920g	
International airmail letters (Zone 2) – 940g	
International airmail letters (Zone 2) – 960g	
International airmail letters (Zone 2) – 980g	
International airmail letters (Zone 2) – 1000g	

International airmail letters (Zone 2) – 1020g	<u> </u>
International airmail letters (Zone 2) – 1040g	
International airmail letters (Zone 2) – 1060g	
International airmail letters (Zone 2) – 1080g	
International airmail letters (Zone 2) – 1100g	
International airmail letters (Zone 2) – 1120g	
International airmail letters (Zone 2) – 1140g	
International airmail letters (Zone 2) – 1160g	
International airmail letters (Zone 2) – 1180g	
International airmail letters (Zone 2) – 1200g	
International airmail letters (Zone 2) – 1220g	
International airmail letters (Zone 2) – 1240g	
International airmail letters (Zone 2) – 1260g	
International airmail letters (Zone 2) – 1280g	
International airmail letters (Zone 2) – 1300g	
International airmail letters (Zone 2) – 1320g	
International airmail letters (Zone 2) – 1340g	
International airmail letters (Zone 2) – 1360g	
International airmail letters (Zone 2) – 1380g	
International airmail letters (Zone 2) – 1400g	
International airmail letters (Zone 2) – 1420g	
International airmail letters (Zone 2) – 1440g	
International airmail letters (Zone 2) – 1460g	
International airmail letters (Zone 2) – 1480g	
International airmail letters (Zone 2) – 1500g	
International airmail letters (Zone 2) – 1520g	
International airmail letters (Zone 2) – 1540g	
International airmail letters (Zone 2) – 1560g	
International airmail letters (Zone 2) – 1580g	
International airmail letters (Zone 2) – 1600g	
International airmail letters (Zone 2) – 1620g	
International airmail letters (Zone 2) – 1640g	
International airmail letters (Zone 2) – 1660g	
International airmail letters (Zone 2) – 1680g	
International airmail letters (Zone 2) – 1700g	

International airmail letters (Zone 2) – 1720g	
International airmail letters (Zone 2) – 1740g	
International airmail letters (Zone 2) – 1760g	
International airmail letters (Zone 2) – 1780g	
International airmail letters (Zone 2) – 1800g	
International airmail letters (Zone 2) – 1820g	
International airmail letters (Zone 2) – 1840g	
International airmail letters (Zone 2) – 1860g	
International airmail letters (Zone 2) – 1880g	
International airmail letters (Zone 2) – 1900g	
International airmail letters (Zone 2) – 1920g	
International airmail letters (Zone 2) – 1940g	
International airmail letters (Zone 2) – 1960g	
International airmail letters (Zone 2) – 1980g	
International airmail letters (Zone 2) – 2000g	
European airmail postcards – 20g	
International airmail postcards – 10g	
International air letter – 10g	
International pre-paid aerogramme – 10g	
Direct Mail	
Signed for (Recorded delivery) (≤20kg)	
International signed for (Recorded) £30 max comp (≤20kg)	
International signed for (Recorded) £100 max comp (≤20kg)	
Special delivery £500 max comp – 100g	
Special delivery £500 max comp – 500g	
Special delivery £500 max comp – 1kg	
Special delivery £500 max comp – 1.5kg	
Special delivery £500 max comp – 2kg	
Special delivery £500 max comp – 2.5kg	
Special delivery £500 max comp – 3kg	
Special delivery £500 max comp – 3.5kg	
Special delivery £500 max comp – 4kg	

Special delivery £500 max comp – 4.5kg	
Special delivery £500 max comp – 5kg	
Special delivery £500 max comp – 5.5kg	
Special delivery £500 max comp – 6kg	
Special delivery £500 max comp – 6.5kg	
Special delivery £500 max comp – 7kg	
Special delivery £500 max comp – 7.5kg	
Special delivery £500 max comp – 8kg	
Special delivery £500 max comp – 8.5kg	
Special delivery £500 max comp – 9kg	
Special delivery £500 max comp – 9.5kg	
Special delivery £500 max comp – 10kg	
Special delivery £1000 max comp – 100g	
Special delivery £1000 max comp – 500g	
Special delivery £1000 max comp − 1kg	
Special delivery £1000 max comp – 1.5kg	
Special delivery £1000 max comp – 2kg	
Special delivery £1000 max comp − 2.5kg	
Special delivery £1000 max comp − 3kg	
Special delivery £1000 max comp − 3.5kg	
Special delivery £1000 max comp − 4kg	
Special delivery £1000 max comp – 4.5kg	
Special delivery £1000 max comp − 5kg	
Special delivery £1000 max comp − 5.5kg	
Special delivery £1000 max comp − 6kg	
Special delivery £1000 max comp − 6.5kg	
Special delivery £1000 max comp − 7kg	
Special delivery £1000 max comp – 7.5kg	
Special delivery £1000 max comp − 8kg	
Special delivery £1000 max comp − 8.5kg	
Special delivery £1000 max comp − 9kg	
Special delivery £1000 max comp – 9.5kg	
Special delivery £1000 max comp − 10kg	
Special delivery £2500 max comp – 100g	
Special delivery £2500 max comp – 500g	

Special delivery £2500 max comp – 1kg	
Special delivery £2500 max comp – 1.5kg	
Special delivery £2500 max comp – 2kg	
Special delivery £2500 max comp – 2.5kg	
Special delivery £2500 max comp – 3kg	
Special delivery £2500 max comp – 3.5kg	
Special delivery £2500 max comp – 4kg	
Special delivery £2500 max comp – 4.5kg	
Special delivery £2500 max comp – 5kg	
Special delivery £2500 max comp – 5.5kg	
Special delivery £2500 max comp – 6kg	
Special delivery £2500 max comp – 6.5kg	
Special delivery £2500 max comp – 7kg	
Special delivery £2500 max comp – 7.5kg	
Special delivery £2500 max comp – 8kg	
Special delivery £2500 max comp – 8.5kg	
Special delivery £2500 max comp – 9kg	
Special delivery £2500 max comp – 9.5kg	
Special delivery £2500 max comp – 10kg	
Business Reply (Local)	
Business Reply (UK, IOM and other CIs)	
Redirection (Local) – Residential Customers – 1 month	
Redirection (Local) – Residential Customers – 3 months	
Redirection (Local) – Residential Customers – 6 months	
Redirection (Local) – Residential Customers – 12 months	
Redirection (UK, IOM and other CIs) – Residential Customers – 1 month	
Redirection (UK, IOM and other CIs) – Residential Customers – 3 months	
Redirection (UK, IOM and other CIs) – Residential Customers – 6 months	
Redirection (UK, IOM and other CIs) – Residential Customers – 12 months	
Redirection (International) – Residential Customers – 1 month	
Redirection (International) – Residential Customers – 3 months	
Redirection (International) – Residential Customers – 6 months	
Redirection (International) – Residential Customers – 12 months	

Redirection (Local) – Business Customers – 1 month	
Redirection (Local) – Business Customers – 3 months	
Redirection (Local) – Business Customers – 6 months	
Redirection (Local) – Business Customers – 12 months	
Redirection (UK, IOM and other CIs) – Business Customers – 1 month	
Redirection (UK, IOM and other CIs) – Business Customers – 3 months	
Redirection (UK, IOM and other CIs) – Business Customers – 6 months	
Redirection (UK, IOM and other CIs) – Business Customers – 12 months	
Redirection (International) – Business Customers – 1 month	
Redirection (International) – Business Customers – 3 months	
Redirection (International) – Business Customers – 6 months	
Redirection (International) – Business Customers – 12 months	
Standard PO Box Facility	
Parcel Service PO Box Facility	
Retention of mail	
Poste Restante	
Articles for the Blind	
Mail to addresses within the British Forces Post Office	
FreePost Local	
FreePost UK	