

Daniel Vincent
JCRA
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1-9 Union Street
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Jersey
JE2 3RF

Dear Daniel

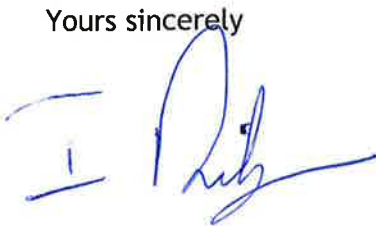
JT (Jersey) Limited - Private Circuit Upgrade Charges and Maintenance Charges - Breach of Licence

Please accept this letter as our formal, confidential submission to your Initial Notice. In reviewing your Initial Notice we would like you to give consideration to the following;

- does the restriction of your direction to “new retail customers”, provide appropriate disincentives to prevent future licence breaches?
- is the term “new retail customers” sufficiently well defined? e.g. can JT offer this to existing customers who do not currently receive the service?
- could this direction be extended beyond Private Circuits where “free maintenance contracts” are offered, e.g. SDSL and ADSL.

If you have any queries please do not hesitate to contact me on 01534 506413.

Yours sincerely



Ian Ridgway
1st October 2012

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