

Mr C Webb  
Jersey Competition Regulatory Authority  
Salisbury House  
1-9 Union St  
St Helier JE2 3LG



15 February 2010

Dear Mr Webb,

I am writing to express my concerns at the proposed change to the way in which Jersey Post intend to charge for larger items. When the UK moved from weight only to weight plus size, customers were immediately queuing in every post office thus increasing the work load of counter staff. Simplicity is usually the best course and the current system works well from the users point of view. Moreover, when it introduced the change, the UK was shifting to a more automated sorting procedure which I understand is not the case locally.

I appreciate that Jersey Post are loathe to increase the price without appearing to link it to a change in procedure, and that they are under pressure to increase their revenue; however such a change in procedure will only serve to irritate customers and add to the work load of postal staff.

Yours sincerely,