



## **CICRA media release**

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### **CICRA concludes business connectivity review in the Channel Islands**

The Channel Islands Competition and Regulatory Authorities (CICRA) has concluded its market review of business connectivity in Jersey and Guernsey.

The review is the first stage in CICRA's process to ensure that the market for business connectivity services is working in the best interests of business consumers in the Channel Islands, in terms of choice, quality and value for money.

Business connectivity is the term used for private circuits, alternatively known as leased lines, commonly used by businesses to provide secure, dedicated, high capacity data and voice connections between offices and third parties.

CICRA has concluded that despite market developments, including new operators and some alternative infrastructure in recent years, it remains the case that Sure in Guernsey, and JT in Jersey, continue to have significant market power in the wholesale market for the provision of leased lines to other telecoms operators.

CICRA looks to roll back regulation where it is appropriate, but in areas where operators continue to have significant market power there is a need for continuing regulatory oversight to ensure that there is a level playing field that encourages

competition. Competition in telecom services such as these delivers better outcomes in terms of choice, quality and value for money.

The next phase of the process will see CICRA determining whether prices are fair and reasonable and whether Sure in Guernsey and JT in Jersey are offering these services on a non-discriminatory basis.

CICRA chief executive, Michael Byrne, said: “Through this process CICRA is seeking to ensure that telecoms operators can compete with each other and are encouraged to offer new innovative services to their business customers. This availability of choice is fundamental to protecting the interests of consumers.

## **ENDS**

### **About CICRA:**

The Channel Islands Competition and Regulatory Authorities or 'CICRA' is the name given to the Jersey Competition Regulatory Authority (JCRA) and the Guernsey Competition and Regulatory Authority (GCRA) (formerly the Office of Utility Regulation). The JCRA was established under the Competition Regulatory Authority (Jersey) Law, 2001, and the GCRA was established under The Guernsey Competition and Regulatory Authority Ordinance, 2012. In Jersey, the telecoms and postal sectors are regulated by the JCRA, which is also responsible for administering and enforcing the Competition (Jersey) Law 2005. In Guernsey the telecoms, postal and electricity sectors are regulated by the GCRA, which is also responsible for the administration and enforcement of the Guernsey competition law since it came into force on 1 August 2012.

By working together and sharing resources and expertise between the islands, CICRA strives to ensure that consumers in all the Channel Islands receive best value, choice and access to high quality services.