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JCRA SECURES MOBILE DATA ROAMING AGREEMENT BETWEEN JERSEY TELECOM AND CABLE & WIRELESS

Following intervention by the Jersey Competition Regulatory Authority (JCRA), Jersey Telecom (JT) has agreed to allow Cable & Wireless's customers in Guernsey access to e-mails and other data services from mobile handsets while travelling to Jersey.

The JCRA had received complaints from a number of businesses with offices in both Islands that their staff could not access e-mails from their 'Blackberry' handsets in Jersey. ('Blackberry' is a mobile data service allowing remote access to e-mails). The JCRA ascertained that while JT's roaming arrangements with telecommunications operators in the UK and other countries allowed customers to access their data while in Jersey, JT's roaming arrangement with Cable & Wireless in Guernsey did not do so. Following discussions between the JCRA and JT, JT has now extended its roaming arrangement with Cable & Wireless to cover mobile data.

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