



MEDIA RELEASE

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JERSEY TELECOM TO REMOVE RESTRICTIONS ON SUBSCRIBER ACCESS TO OTHER SERVICE PROVIDERS

Following an investigation into a number of complaints regarding access to free-phone (0800) numbers and certain international free-phone (00800) numbers, the JCRA entered into discussions with Jersey Telecom Limited ('JT'). Some of these numbers are used for accessing competing telecommunications services. The JCRA was concerned that JT's policy of limiting access to these numbers could adversely affect Jersey consumers, in particular those who wish to use competing service providers. In this way consumers could be prevented from benefiting from greater choice and potentially lower prices. The JCRA welcomes JT's decision to remove these restrictions and will continue working with operators in the telecommunications market to ensure that consumers and businesses enjoy the benefits of competition.

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Note to editors:

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