Ref: P340/08/PH

24 November 2008

Andy Jehan General Manager Jersey Post Postal Headquarters JERSEY JE1 1AA



Dear Andy

Postal Service - Saturday 27th December 2008

On 5 November 2008, you requested the JCRA's agreement to relax the obligation to deliver to all island addresses on Saturday 27th December 2008, as required by Condition 12.3(b) of Jersey Post's Class II Licence.

As you know, the JCRA conducted a public consultation concerning this request, which closed on 21 November. No objections to this request were received. Based on this consultation, and consistent with the JCRA's duties under the Postal Services (Jersey) Law 2004, the JCRA is willing to accept JP's request. This acceptance is subject, however, to the following conditions:

- JP's retail network shall remain open as on a normal Saturday as must the Callers Office facilities so that customers are able to collect their goods; and
- JP shall undertake a full island collection from all sub-offices and post boxes as on a normal Saturday for despatch to the UK for delivery on Monday 29 December. Items of mail for local delivery that are also collected on the Saturday are to receive Monday, 29 December delivery.

Please note that these conditions constitute a Direction under Condition 12.1 and must be complied with. A copy of this letter will be made available to the public on the JCRA website.

Should you have any queries, please do not hesitate to contact me.

Yours sincerely

Paul Hamilton Postal Case Officer

c.c. Ian Carr