



PORTS OF JERSEY

2025 - Q3
Quality of
Service Report

Punctuality of sailings



88.3% of sailings ran on time

3.6%

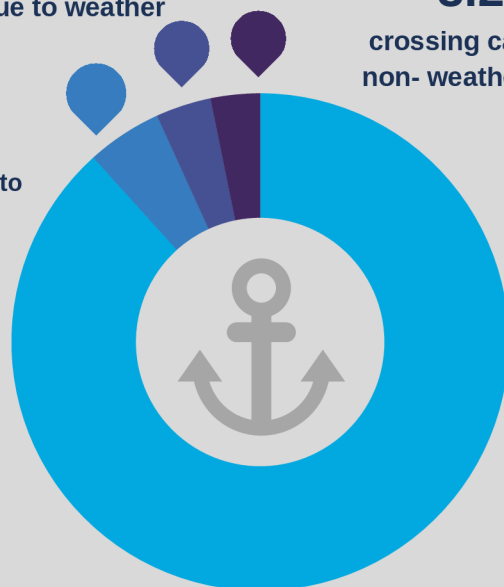
crossings cancelled
due to weather

3.2%

crossing cancelled
non- weather related

4.9%

percentage of
sailings subject to
a moderate or
material delay



88.3%
of sailings arrived on
time

Percentage based on sailing times



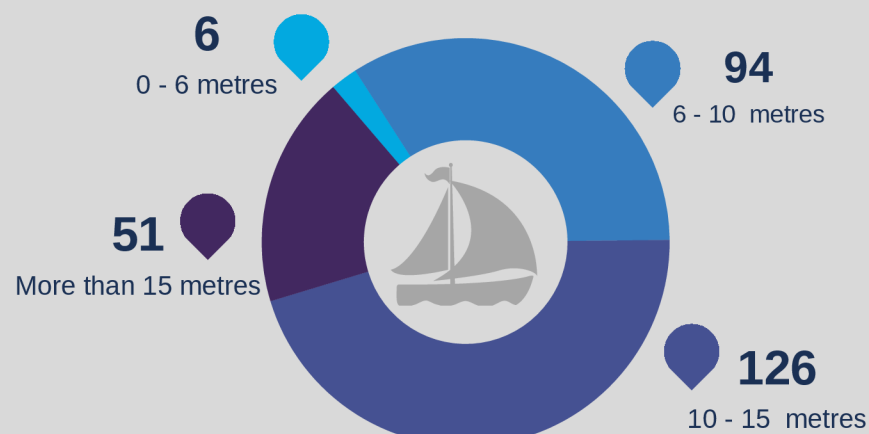
Review of Q3

717 sailings were scheduled with minimal delays or cancellations. Only a small percentage of sailings experienced moderate or material delays. Non-weather-related cancellations were low. Berth availability was at 100%.

Jersey Airport operated 4,697 commercial services, with 31.7% experiencing delays, often due to late inbound aircraft. Over 99% of air passengers cleared security in under 15 minutes.

Waiting lists for St Helier and Elizabeth Marinas

Number of boats on the waiting list, based on length



41% of flights arrived early

68%

arrived within
15 mins

Avg

30

mins late, if
delayed

Arriving flights

Departing flights

67%

departed within
15 mins

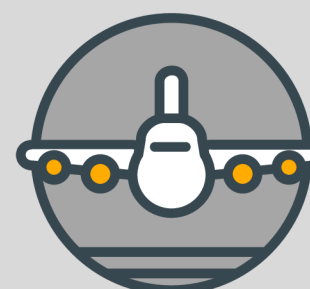
4,697
flights

Flight punctuality to and from Jersey Airport

Excluding flights affected by weather

Jersey Airport baggage from plane to carousel

Delivered
within 20
minutes
69%



Delivered
within 45
minutes
95%

